3 Snapshot

With the snapshot function, settings, welding and diagnostic data can be stored in a single
ZIP file. In case of support requests, our service department can contact you with the help of
this file will give you a comprehensive picture of your system very quickly and help you with the
Optimal support for process optimisation and troubleshooting. The file will be automatically displayed in its
Size limited so that it can be easily sent by email.

A ready-to-use replacement controller including the stored
parameters and settings. Thus, the snapshot file also fulfills the
Functionality of a backup.

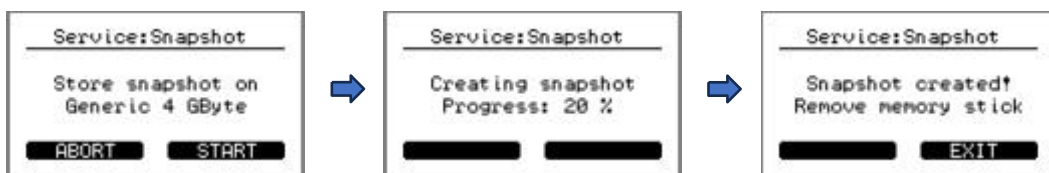Taking a snapshot can be done in two different ways.

3.1 Creation directly on the controller (USB stick)

Via the service display of the controller (control cabinet), the snapshot can be displayed on a standard
USB flash drive. The snapshot is accessed via the menu item: **Service ❼ Snapshot**
created.

Navigating through the menu items is done with the arrow keys (left/right). The top two
Buttons each have the function shown in black on the display.

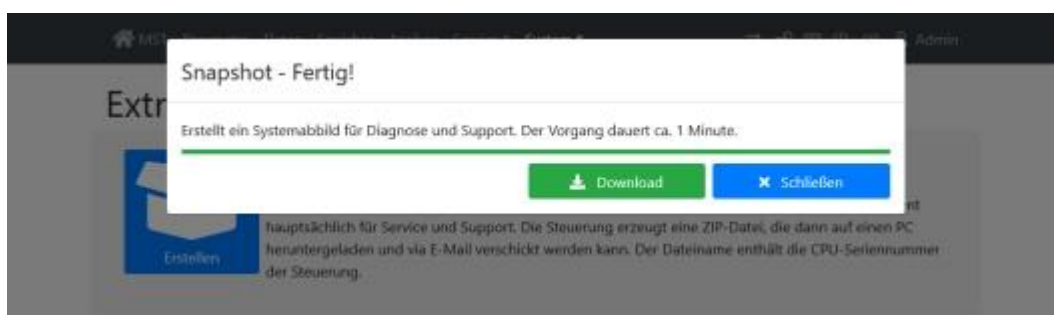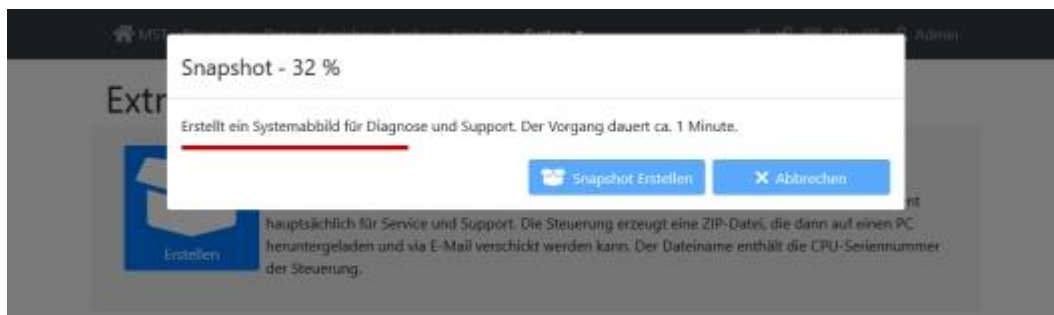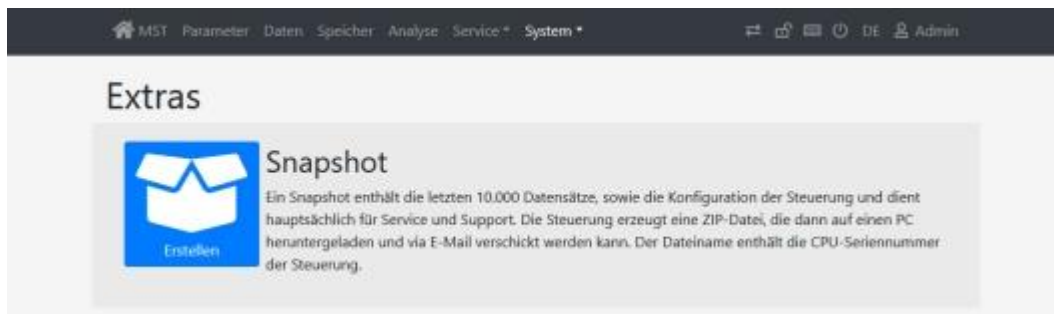At this point, plug in the USB stick and wait a few seconds for it to be detected.

On the storage device, you will now create a file according to the scheme **t13-snaphot-123456.zip**
To find. You can send this by e-mail to your contact person.

3.2 Creation via web interface (network)

The snapshot function can be found in the menu item: `System ❼Extras`.

Depending on your individual user configuration, it may be necessary to familiarize yourself with a Login to a higher user level (default, User: Admin Password: Admin). In older versions, the snapshot function can be found in the menu under `System ❼ Information` .

It may take a few minutes to take the snapshot to create. At the end of the process you can save the file by clicking on the Download button.

Attention: You need access to the file system of the computer on which you are running the browser. in order to be able to pass on the snapshot file to us. A recessed panel without Memory function is not suitable for this.